

## Price List



### Standard Service Rates

- Hourly service rate: \$45 per hour (half-hour minimum)
- After hour's service rate: \$90 per hour (one hour minimum)

### Emergency Service

For emergency service, we offer two service levels:

- Next day: We will reschedule our current appointments to be available for you on the next business day.

\$100 expedite fee plus normal hourly rates

- Same Day: We will cancel our current appointments, and come ASAP. Typical response time is less than 4 business hours.

\$250 expedite fee plus normal hourly rates.

Expedite fees are in addition to standard rates.

---

### Terms and Conditions

#### Prices

Prices are subject to change without notice.

#### Payment

Payment is due upon receipt of invoice unless payment terms have been granted in advance.

## **Price List**

### **Confidentiality**

Alliance Daemon Computer Consulting holds customer data in the strictest confidence. Any confidential information disclosed by you will remain your sole property, and Alliance Daemon Computer Consulting shall employ reasonable measures to prevent the unauthorized use of such information.

### **Warranty**

All services come with a 30-day warranty. If the work is unsatisfactory and the fault lies with Alliance Daemon Computer Consulting, we will correct the problem at no additional charge. The warranty shall be void if changes are made to settings or incompatible hardware or software has been installed by the customer or other non- Alliance Daemon Computer Consulting personnel after the work in question were completed.

### **Hardware Warranty**

All hardware is covered under the manufacturer's original warranty. Alliance Daemon Computer Consulting will gladly assist with warranty returns and service at our normal labor rates.

### **Returns**

Generally, hardware is returnable for 14 days. Some items and special order hardware may be non-returnable, please contact us for details. Hardware must be returned with all original accessories and packaging and be in like-new condition for resale. Opened software is non-returnable.